

## KLM is organizing repatriation flights to Europe from Cape Town and Johannesburg

KLM, in coordination with the Dutch Embassy in South Africa, has been working extensively to organize additional repatriation flights. These flights will enable Dutch nationals as well as other European Union members and Schengen states residents to return home.

### KLM will operate 2 flights to Amsterdam:

- From Cape Town on 29 May 2020 at 11:15 am
- From Johannesburg on 30 May 2020 at 10:30 am

From	To	Fare in Economy (all taxes included)*	Fare in Business (all taxes included)*
Johannesburg Cape Town	Amsterdam, Paris	971 Euro (~19 350 ZAR)	2 326 Euro (~46 450 ZAR)
	<b>Austria:</b> Vienna <b>Belgium:</b> Brussels <b>Czech Republic:</b> Prague <b>Denmark:</b> Billund, Copenhagen <b>Finland:</b> Helsinki <b>France (via Paris)</b> <b>Germany:</b> Berlin, Dusseldorf, Frankfurt, Hamburg, Munich, Stuttgart <b>Hungary:</b> Budapest <b>Italy:</b> Milan, Rome <b>Norway:</b> Oslo <b>Poland:</b> Warsaw <b>Portugal:</b> Lisbon <b>Spain:</b> Barcelona, Madrid <b>Switzerland:</b> Geneva, Zurich <b>Sweden:</b> Goteborg, Stockholm <b>UK &amp; Ireland:</b> Aberdeen, Birmingham, Dublin, Edinburg, London, Manchester	~1 155 Euro (~23 000 ZAR)	~2 470 Euro (~50 100 ZAR)
	Other destinations or Long Haul destinations	Please contact our Sales and Service Centre	

\* Prices might vary slightly due to airport taxes difference and fluctuation in exchange rates

- These flights are repatriation flights. Bookings can **only** be made through our Sales and Service Centre, contacted via phone: **+27(0)10 205 0101, daily between 09:00 – 16:00**
- Standard baggage policy will apply
- Payment with credit card only
- In case you already have an Air France or KLM ticket or a voucher, you will be able to use it to book for these flights
- For specific requests (for example wheelchair assistance, travelling with pets), please ask one of our call centre agents for more information
- Flights will be closed for sale:
  - Cape Town flight Monday 25 May at 16.00
  - Johannesburg flight Tuesday 26 May at 16.00

After flights are closed for sales, passengers who have bought a ticket will receive all information about the assembly point, how to get there, the time schedule and other relevant info for your journey. This will be done by the Dutch Embassy.

Once you have received your ticket, please make yourself known to your Embassy in South Africa. They will need to issue a 'laissez-passer' letter, allowing you to travel to the assembly point. From the assembly point, all passengers will be transported to the airport by bus. Take note that you are not allowed to travel directly to the airport.

### **Who is allowed to travel?**

- Citizens of European Union\*, the United Kingdom, Norway and Switzerland
- Holders of Residence permit for any of the European Union countries
- Holders of Residence permit for the United Kingdom, Norway or Switzerland
- Third country residents (outside European Union countries + United Kingdom + Switzerland + Norway) in transit in Amsterdam with a connecting flight + luggage labelled through
- Foreign citizens married to European Union citizens issued with the appropriate visa for their destination
- Foreign citizens with Residence Permit for any of the European Union countries + United Kingdom + Switzerland + Norway
- Foreign citizens holding MVV (D-visa) for any of the European Union countries + United Kingdom + Switzerland + Norway

### **Sanitary and health measures**

KLM is taking a series of measures to keep you and our staff as safe as possible.

The wearing of facial protection during boarding and on board is mandatory for KLM passengers. Passengers must ensure that they carry the required facial protection with them. Cabin crew will of course also wear facial protection.

Our on board service is adapted to limit the contact between passengers and our cabin crew as much as possible. There will be a meal service on board and it is still possible to ask for water or soft drinks.

We have taken extra measures when it comes to the cleaning and maintenance of our aircraft before you embark. Every day, all our aircraft are thoroughly cleaned and sanitized with approved disinfectants.

During the flight, the air in our aircraft is continually renewed with fresh air drawn in from outside. Our aircraft are equipped with an air filtration system consisting of High Efficiency Particulate Air (HEPA) filters which capture 99,99% of viruses and bacteria, including coronaviruses, filtering all air in the cabin every 180 seconds.

For more info, please follow this link: <https://youtu.be/1-200j9DyPE>

*\* European Union countries (27): Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden*